



GENASYS PROTECT (ZONEHAVEN)



Genasys Protect (protect.genasys.com), formerly Zonehaven AWARE, is a commercial software application designed to help first responders manage evacuations during an emergency such as a wildfire or flood. It will also help inform communities of these threats, and when and how to evacuate, shelter-in-place and return. Genasys Protect is in-use throughout Alameda County.

KNOW YOUR ZONE

Genasys Protect divides Oakland into small zones that each contain a number of streets or blocks. Zones for Oakland are named OKL-Exxx, where xxx is a 3-digit number. For example, zone OKL-E114 is an area just west of Lake Merritt.

Everyone in Oakland should know their zone name. **Zones will be used to specify which areas are to evacuate, shelter-in-place, return home, etc.** To learn your zone name, go to: protect.genasys.com and enter your address or locate it on the map.

Memorize your zone name, write it down and put it in a visible location, such as taped to the inside of your front door. Also know your zone for where you work or learn.









To access Genasys Protect, use your browser on a smartphone, tablet or computer and go to:

protect.genasys.com

During an emergency, Oakland’s Fire/Police Departments will communicate warnings or orders for one or more zones using various means. **The primary notification will be by AC Alert--sign up for these at: www.acgov.org/emergencysite/.** Local AM/FM radio stations, social media, loud speakers, 2-way radios and even door-to-door alerts may also be used. For more information, refer to: **Guide #02 – Notifications and Warnings**

ZONE STATUS

In Genasys Protect, click on your (or any other) zone to view its current status:

- | | |
|--|---|
|  EVACUATION ORDER - leave now! |  ADVISORY - be on alert for a threat |
|  EVACUATION WARNING - potential threat |  EVACUATION LIFTED - safe to return |
|  SHELTER-IN-PLACE - go indoors and stay |  NORMAL - no knowledge of threats |

GENASYS BENEFITS

Access Genasys Protect at: protect.genasys.com

For communities - Genasys provides the ability for residents, local workers and students to:

- ❖ know the status of their zone and if it has been impacted by an emergency incident
- ❖ view the latest updates about active incidents in the area (e.g. location of a wildfire)
- ❖ find resources that will help residents and workers prepare for an emergency

For professionals - Genasys provides the ability for Fire/Police first responders and public safety workers to:

- ❖ prioritize the most vulnerable areas while understanding other dependencies
- ❖ view or run fire and flood models to understand local behavior by incorporating weather conditions, geographic data and other regional knowledge
- ❖ enable collaboration so that agencies can plan and execute evacuations together
- ❖ send zone alerts and notifications to communities with one click

EMERGENCY EVACUATIONS

All Oakland residents, workers and students need to be prepared for an emergency evacuation. A fire, flood or tsunami could affect a large part of the City. A wind-driven firestorm could devastate Oakland from the Hills all the way to the Bay. For more information on creating your emergency evacuation plan, refer to: **Guide #05 – Evacuation Planning** and **Guide #06 – Emergency Evacuations**