ZONEHAVEN - KNOW YOUR ZONE

Zonehaven (**www.zonehaven.com**) is a commercial software application designed to help first responders manage evacuations during an emergency such as a wildfire or flood. It will also help inform communities of these threats, and when and how to evacuate. Alameda County has purchased Zonehaven and it is now in-use throughout Oakland.

KNOW YOUR ZONE

Zonehaven divides Oakland into small zones that each contain a number of streets or blocks. Zones for Oakland are named OKL-E**xxx**, where **xxx** is a 3-digit number. For example, zone OKL-E114 is an area just west of Lake Merritt.

Everyone in Oakland should know their zone name. **Zones will be used to specify which areas are to shelter-in-place, evacuate, etc.** To learn your zone name, go to: **aware.zonehaven.com** and enter your address or locate it on the map.

Memorize your zone name, write it down and put it in a visible location, such as taped to the inside of your front door. Also know your zone for where you work or learn.

To access Zonehaven, use your browser on a smartphone, tablet or computer and go to:

aware.zonehaven.com

During an emergency, Oakland's Fire/Police Depts will communicate warnings or orders for one or more zones using various means. **The primary notification will be by AC Alert, sign up for these at:** **www.acgov.org/emergencysite/**. Local AM/FM radio stations, social media, loud speakers and even door-to-door notices may also be used. For more information, refer to **OCP&R Guide #02 – Notifications & Warnings**.

ZONE STATUS

In Zonehaven, click on your (or any) zone to view its current status:

- 🟧 Evacuation Order - leave now
- 🟨 Evacuation Warning - potential threat
- 🟦 Advisory - be on alert for a threat
- 🟩 Clear to Repopulate - safe to return
- 🟪 Shelter in Place - go indoors and stay
- ⬜ Normal - no knowledge of threats

ZONEHAVEN PRODUCTS

Access Zonehaven at: aware.zonehaven.com

ZONEHAVEN AWARE

AWARE is Zonehaven's Community Evacuation Interface (CEI) that provides the ability for community residents and local workers and students to:

- ❖ know the status of their zone and if it has been impacted by an emergency incident
- ❖ view the latest updates about active incidents in the area
- ❖ find resources that will help residents and workers prepare for an emergency

ZONEHAVEN EVAC

EVAC is Zonehaven's Evacuation Management Platform (EMP) that provides the ability for Fire/Police first responders and public safety workers to:

- ❖ prioritize the most vulnerable areas while understanding other dependencies
- ❖ view or run fire and flood models to understand local behavior by incorporating weather conditions, geographic data and other regional knowledge
- ❖ enable collaboration so that agencies can plan and execute evacuations together
- ❖ send zone alerts and notifications to communities with one click

EMERGENCY EVACUATIONS

All Oakland residents, workers and students need to be prepared for an emergency evacuation. A fire, flood or tsunami could affect a large part of the City. A wind-driven firestorm could devastate Oakland from the Hills to the Bay. For more information on creating your emergency evacuation plan, refer to **OCP&R Guide #05 – Evacuation Planning** and **OCP&R Guide #06 – Emergency Evacuations**.