



**The Oakland Fire Department  
2022 ANNUAL REPORT**





**“WE SERVE TO SAVE”**

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*Reginald D. Freeman*  
Fire Chief

## **YEAR END LETTER FROM FIRE CHIEF REGINALD D. FREEMAN, PHD TO THE MEMBERS OF THE OAKLAND FIRE DEPARTMENT**

To the esteemed members of OFD,

It has been a very productive and ever-evolving 2022. We were faced with unprecedented challenges and continue to overcome them all.

As promised, we held several lateral processes to alleviate the mandatory overtime crisis, and today, we are in a much better situation than the one we were in back in January of this year. That being said, our mission to eradicate "mandatory overtime" remains. We currently have roughly 60 candidates in background and medical checks as this letter is being written. We also have an entry-level, 20-week recruit school scheduled to start in July of 2023. I am inspired and motivated by the resolve of our mighty organization. It is because of your continued hard work, dedication, sacrifices, and commitment that we remain a notable and recognized world-class fire department. Our community engagement and participation in public events are very much appreciated by our residents, schools, non-profit organizations, elected officials, and the command staff. We also have proactively been addressing our long-standing issue with apparatus procurement and maintenance. We have taken possession of more new apparatus in 2022 than we ever have in years. We have at least three (3) more apparatus on order and funded, and we are working on at least one (1) more. For the first time in our department's history, we have purchased an apparatus "outright" and, in doing so, saved the city over \$400,000. The City finance department has stated that it only makes sense for us to continue with that practice. Special thanks to our members who work tirelessly on our apparatus procurement and maintenance program. This is a prime example of just because we have never done something before, doesn't mean that it cannot be done.

We must continue with this mindset in every regard of our mission if we want to remain a relevant, professional organization that not only embraces industry best practices but also establishes it for other national and international fire and emergency services organizations to emulate. We are the mighty Oakland Fire Department. Our history and traditions should be embraced and respected; however, out of



respect for our history and tradition, we must look at what we do and how we do it to ensure that we are being as efficient and effective as possible. Change is not a bad word. If anything, change means work and makes some uncomfortable because it is out of the norm and unfamiliar. Communicating vision, expectations, and executing well-thought-out strategies to accomplish our goals is the responsibility of my office. It is all our responsibility to execute and work together as a team. No portion of our mission is expedited autonomously by one person. The fire service is the ultimate team sport and every day should report for duty as if it is the championship game and everything is on the line because, in reality, it is. When we follow department procedures and support one another, everyone goes home safely. Collectively, that should always be our ultimate goal.

The partnership between Local 55 and Fire Administration has been nothing short of exemplary and has strongly benefitted our department. We accomplish more working together. It is the goal of the Union and Admin to support all our members so that you can safely execute your duties and responsibilities while always pursuing the highest quality of life in the firehouses while serving the Oakland community. Firehouse renovations and equipment procurement remain among my highest priorities. Just yesterday, I signed a purchase order to procure approximately \$300,000 worth of new SCBAs and cylinders. Thank you very much to our SCBA committee who worked hard on identifying our needs.

As a team, we accomplished a lot in 2022. Below is a snapshot summary of some of the great things that we have done this calendar year:

**VIRTUAL EMS TRAINING:** Virtual and limited capacity in-person training with over 2200 hours. Maintained FF EMT and FF Paramedics renewals of 216 members. We have added seven new CPR instructors to our total of 32. Four from suppression, two from MACRO, and one from dispatch. Our biannual CPR training was completed with a total of 361 members trained.

**PANDEMIC COORDINATION:** Post-pandemic mandates. Our DICO (designated infection control officer) worked daily to keep up with the mandates from the county and state and follows all CDC recommendations. Our internal DICO lives in MSD and works alongside OPS, Risk Management, HR, and all unions represented in the department. In 2022 our DICO has contacted almost every member of the department with a close contact notification. MSD communicated with all members that were quarantined or in isolation because of a COVID positive test or close contact exposure. Guidelines changed almost daily with the mandated County and City procedures. The DICO was able to streamline the COVID contact process and kept accurate and organized information for our members.

**TRACKING OF DELAYED EMS TRANSPORT:** Our efforts to record all BLS and ALS ambulance delayed responses in the 911 system have helped shed light on the inadequate EMS responses to the citizens of Oakland. The numbers were presented to LEMSA for awareness and to start the work on mitigating this serious city-wide problem.

**MACRO LAUNCH:** Successfully launched the program as of April 2022 with 18 EMTs and CIS responders. Since then, the program responded to over 1,100 incidents.

**MACRO GRANT FUNDING:** Secured over \$15 million of state and federal grant funding for MACRO.



**HAZ-MAT PROGRAM:** The HMRT has the largest enrollment it has ever had with 70+ members. Captain Guerrero has done an excellent job getting our refresher training on the master calendar and detailing our members. He has spent hours coordinating with the Training Division and Battalion Chiefs for details. He has worked with Captain Kupers and Che King to track hours in Target Solutions. Captain Jessel has acquired two grants to improve the response capabilities of the hazmat team. Recently he acquired a Gemini for identifying WMD, explosive, and drug lab chemicals (\$120,000 grant and another \$50,000 for air monitors). Also, he acquired a new FLIR for state-of-the-art radiation detection and isotope identification. He also negotiated the training of our team from company sales representatives to make sure our members know how to use the equipment. Lastly, Captain Jessel continues to procure new Kappler Level A suits and ensures that they are pressure tested annually so that we are compliant with OSHA standards. Over 20 have been procured with the assistance of Engineer Sean Warren as well.

**RE-IMAGING OF FIRE PREVENTION BUREAU:**

- Reduced Fire Plan review from over 12-16 weeks down to 4-6 weeks
- Met state mandate inspection goal with newly hired inspectors
- Reduced backlog of FPB tasks & responsibilities
- Increased the ability to perform routine clerical duties (i.e., in-take and processing requests Plan Reviews, Cannabis, Special Events, PRRs)
- Increased timely payment /collection processing
- Triaged email inboxes to improve customer service and response to customers/public
- Assigned correct staff to permit counter duties
- Met deadlines for mailing invoices, informational and inspection notices
- OFD transitioned to ACCELA software and is used as the main database/repository to process plan reviews, special events, cannabis, food truck permits, and scheduling inspections
- Now able to provide application access through mobile devices (phone, iPad) for real-time data entry and taking photos and provides usage of various letter templates according to record status with the ability to generate Statistical reports.
- Established a legacy database with old records from a previous database program
- Completed over 160 events this year that have involved school appearances, station tours community events, fire safety training, careers fairs, mentoring, National Night out, Smoke alarm giveaway
- Distributed over 300 smoke alarms to save lives and reduce fire spread

**Vegetation Management**

1. Completed 27,133 inspections with an 88% compliance rate.



2. Coordination between FPB and firefighters helped Oakland's properties in very high fire severity zone be more prepared against the start and spread of fires in the hills.
3. Created an educational video for residents to better understand the vegetation inspection process.

### **State Mandated Inspections**

1. Completed 3,144 in 2022 (most ever completed)
2. The program has been a major focus for the Fire Prevention Bureau this year, after several years of insufficient inspection totals for this type. In 2022, with additional resources, the bureau saw a 66% increase in total SMIs over the previous years, even while overcoming the challenges of transitioning databases and introducing a new inspection process/technology.

### **Cannabis**

1. Ninety-three (93) cannabis requests have been submitted, processed, and inspected since May 01, 2022. Of the 93 requests, 52 required payment for a total of \$21,168.
2. With the successful awarding of a Cannabis grant through the City Administrator, the FPB is now working effectively with Building & Planning and Cannabis business operators to obtain and maintain compliance.
3. Staff is working diligently to research, pinpoint, and work to schedule plan reviews and inspections to get Cannabis businesses up and running.

**LATERAL FF & FF/PM CLASSES:** Firefighter & Firefighter Paramedic Lateral Hiring Process, August 2022-Ongoing: Over 252 virtual interviews were conducted, 102 in-person Chiefs' interviews, and 66 conditional offers were extended.

### **TRAINING DIVISION ACTIVITIES:**

- Research and Development; tested three bail-out kits
- Delivered RIC/Safety and Survival training/education in all four quarters
- Hosted a two-day high-rise overview session
- Launched an Engineer of fire candidate school program—hosted sessions year-round
- Launched a Battalion Chief candidate school program—hosted sessions over a six-month period
- Launched a monthly leadership speaker series with Fire Chief Dr. Reginald Freeman
- Facilitated back-to-basics engine company operations sessions
- Developed a 2023 Strategic Training Plan
- Drafted Equipment and Facilities Needs Plan
- Hosted two college recruitment sessions—St. Mary's and the Naval Post Graduate School



- Delivered State Fire Training Driver/Operator 1A and 1B
- Tested the Fire Academy learning management system
- Participated in quarterly State Fire Training STEAC meetings
- Participated in quarterly State Fire Training Accredited Local Academy (ALA) meetings
- Participated in quarterly Regional Joint Ventures meeting with the California Community College Consortium
- Formed a working group to begin Paramedic training/education in the county (2023)
- Hosted a full-scale utility emergency exercise with PG&E
- Launched incident management team training/education for OFD's new IMT program
- Developed a series of training videos as part of the Training Division multimedia program
- Hosted State Fire Training company officer and chief officer courses
- Relaunched the Driver/Tiller Program ➤ Created a Water Tender Working Group
- Facilitated the delivery of Wildland Refresher Training 130
- Facilitated the delivery of a BAYTEP/UASI pandemic emergency tabletop exercise involving Bay Area fire, EMS, and county agencies
- Created a command & control simulation room
- Prepared the Vector Solution database to now allow members to upload training/education certificates and college degree documents
- Created and launched a weekly case study education program
- Began using the quick response (QR) code system to capture electronic course rosters
- Purchased equipment to upgrade fitness equipment in the workout room at the Tower
- Engaged in discussions with Tesla officials to build out an alternative energy system prop in 2023
- Participated in monthly ALCO Training Officers meetings/activities

#### **OPERATIONS:**

- In 2022, Field Operations personnel responded to over 67,000 calls.  
810 Confirmed Structure Fires, 29 greater alarm fires, 1030 Vehicle Fires, 561 Vegetation Fires, 2865 Outside/ Homeless Fires, 1391 Haz Mat/ Gas Responses, 3702 Utility Calls, 30 ARFF/ BART Responses, 377 Heavy Rescue/ Extrication calls, 53072 Emergency Medical Calls, 3654 Commercial Alarms, and 49 Mutual Aid responses.

- Promotions were made in every rank in the Operations Division— DC, AC, BCs, Cas. LTs, Engineers, PMs, FFs.
- Successfully implemented Left-seat/ Right-seat training for new Chief Officers
- Released revised Standard Operational Guidelines for High Rise Buildings, Caldecott Tunnel, and Webster/ Posey Tubes
- Secured contracts with Emeryville, Port of Oakland, and UC Berkeley for Mutual Aid/ Coverage
- Initiated conversations with Tablet Command and are in a position to implement in early 2023
- Relocated a Type 6 Engine to assist companies in fighting fires in homeless encampments along the railroad right of way
- Purchased the speed-swivel appliances for downtown companies to provide a solution to missing FDCs
- Moved to locution alerting to improve response times
- Secured contracts with 2 mental health providers
- Completed a “Safety Stand down” across all 3 shifts to address and combat emerging trends

**FIRE DISPATCH COMMUNICATIONS:** As the tip of the spear, FDC answered all calls for service (roughly 67,000 and counting) and hired several dispatchers, and promoted members to the rank of Supervisor. FDC graciously sent care packages to Uvalde, Texas 9-1-1 Dispatchers in partnership with Local 55 and the Fire Prevention Bureau.

#### **URBAN SEARCH & RESCUE CA TF-4:**

- Promoted 34 members from the ranks of FF/PM up to Assistant Chief
- Sent members as Incident Support Team personnel to Kentucky Flooding Event in August and Hurricane Ian in October
- Supported Cal OES swift water deployment for Extreme Weather in SEPT to San Bernadino County
- Monthly training for team members and OKL Rescue Team members from FEB-DEC
- Purchased a new F-450 pick-up truck to support deployments
- Purchased new Hazardous Materials personal protective equipment for use on deployments
- Added 21 new members to the roster for a total of 181; recruited 15 potential new members to complete training
- Sent 22 members to training who completed requirements for a fully trained total number of 175

#### **EMERGENCY MANAGEMENT DIVISION ACTIVITIES:**

##### **Emergency Activations:**



- Cold Weather Shelters: Activated overnight cold weather shelters for multiple nights with Disaster Service Worker staff and CERT volunteers to mitigate the effects of freezing temperatures on vulnerable populations.
- 4th of July:
  - o Activated the EOC for Red Flag conditions with high potential for fires due to illegal fireworks activity.
  - o City staff and partners operated the EOC in anticipation of civil unrest and potential wildfires. ORCA/ RACES and CERT teams conducted fire patrols reporting hazards during the event. All fires were quickly identified and mitigated by operations staff.
- Extreme Heat Events: Activated misting stations over multiple days with Disaster Service Worker staff and CERT volunteers at or near encampments to mitigate heat stress or heat exhaustion for the unsheltered population.

#### **Emergency Operations Plan:**

- EMSD in partnership with all City Departments and community stakeholders is in the process of updating the Emergency Operations Plan (EOP). The EOP establishes the framework for the effective and comprehensive integration and coordination of the emergency response and initial recovery actions of all levels of government, volunteer organizations, and the private sector within the City of Oakland.
- A new Pandemic Annex was drafted, and the Transportation Annex was significantly updated to meet current requirements.
- To integrate racial equity into our planning effort, EMSD launched a Race and Equity Impact Analysis with the support of DRE and the AFN Coordinator. Significant research was completed to identify known inequities in the system. The team will launch public outreach at the beginning of next year.

#### **CORE (Communities of Oakland Respond to Emergencies):**

- Community Emergency Response Team Training (CERT)
- In 2022, EMSD with the support of Fire Operations, conducted 6 CERT cohorts and graduated 167 residents from diverse areas of the city. These residents are now better prepared to care for themselves, their families, and their neighborhoods in times of disaster. Additionally, EMSD launched a pilot course to train our unsheltered neighbors. The Oakland CERT program was named the National CERT Association program of the Year.

#### **Great Oakland Shake Out (GOSO)**

- The City of Oakland launched a large-scale community outreach event to support earthquake preparedness.
- Participating organizations: OFD, Unity Council, Earthquake Country Alliance, Oakland CERT, Red Cross, OCP&R, FEMA, Neighborhood Services, OUSD, USGS, BAY Area UASI, OPW, Ready America

- The GOSO event occurred in the Fruitvale Village with 13 agencies bringing earthquake preparedness messages to Oakland residents and students. Many people learned about and downloaded the MyShake App for the first time and were quickly notified of a 5.1 magnitude earthquake 5 days later with precious seconds to take protective action.

### **Golden Eagle Exercise**

- The City of Oakland conducted an EOC functional exercise as part of the Bay Area UASI
- Participants: 76 City of Oakland staff, CERT volunteers, ORCA/RACES volunteers, and other jurisdictions throughout the Bay Area
- Six months of planning culminated in a 4.5-hour functional exercise and hands-on drill.
- The Golden Eagle Exercise tested the City's EOC staff on 6 FEMA core capabilities with the complex challenges of response and recovery after a 7.1 earthquake with the epicenter in Oakland. PG&E Full Scale Exercise
- The City of Oakland in conjunction with PG&E conducted a full-scale exercise with multiple hazards
- Participating organizations: OFD, OPD, PG&E, Merritt College, Falck, Royal Ambulance, Albany Fire, EBRPD Fire, Fremont Fire, ALCO DRMSU ➤ This exercise was the culminating event for a year of PG&E exercises with one intense month of planning with local organizations. Approximately 200 people participated.
- This exercise tested 5 FEMA core capabilities across the response phase of emergencies, increasing our capacity to conduct interagency response with a Unified Command.

As you can see, every division within the organization has contributed significantly to our mission. I am extremely proud of what we have done in 2022 and even more excited about what's in store for 2023. As an exceptional organization, we must refuse to be complacent and move beyond the "status quo." The best part about our department is our people. We have some of the most talented professionals in fire and emergency services you'll ever find. Every day is an opportunity for us to make a difference. More detailed information about what we have done from an operational perspective will be published in our 2022 Annual Report which you will receive before January 15, 2023.

I thank you profusely for your hard work and dedication. Your efforts are making our organization and city better. It is truly my honor to serve each one of you as your Chief. Let's all do our part to make sure that 2023 is our best year yet. Thank you and stay safe.

Respectfully submitted,



Dr. Reginald Freeman  
31st Fire Chief





## VISION 2026



### MISSION STATEMENT

The proud members of the Oakland Fire Department are committed to providing the highest quality and highest level of courteous and responsive services to the citizens of Oakland.

This is accomplished by implementing comprehensive strategies and training in fire prevention, fire suppression, emergency medical services, and all risk mitigation, including: human-caused and natural disasters, emergency preparedness, 9-1-1 services and community-based fire services.



- I. Be industry leader as it pertains to FF Health & Safety.
  - Ensure every firehouse has diesel exhaust capturing system.
  - Ensure every firehouse has PPE extractors.
  - Ensure department has relevant mental health program (EAP).
  - Ensure all members have access to NFPA 1581 equivalent physicals.
- II. Be industry leader as it pertains to community risk reduction.
  - Develop community risk assessment program.
  - Develop relevant community risk reduction program.
- III. Be in line with 21st century fire service research and development as well as technology.
  - Establish a “Research & Development” entity within the organization.
  - Provide research results to the collective fire service on emergency and non-emergency subject matter.
- IV. Be industry leader for competent emergency mitigation pertaining to “all hazards.”
  - Ensure that all emergency response apparatus is meeting or exceeding response criteria per NFPA 1710.
  - Ensure that Fire Dispatch is meeting all requirements per NFPA 1710 and other industry standards.
  - Ensure that Medical Services Division is meeting or exceeding all expectations pertaining to EMS and EMS Quality Assurance.
- V. Be a leading agency for “Tri-Advancement Planning” (Strategic planning, Succession Planning and Professional Development integration).
  - Develop & maintain a community driven 5-year strategic plan.
  - Develop & maintain a department succession plan.
  - Develop & maintain a department professional development program.
- VI. Be a model agency for fire and emergency service excellence.
  - Earn and maintain ISO Class 1 status.
  - Earn and maintain International Accreditation via the Center for Public Safety Excellence
  - Ensure department has and maintains a 10-year capital improvement plan.

**PROFESSIONALISM, COMMITMENT TO  
DUTY, AND EXCELLENCE**

## DEPARTMENT FACTS



Established in 1869, the Oakland Fire Department (OFD) has a rich history of dedicated men and women providing the highest quality and highest level of courteous and responsive service to the residents and visitors of Oakland. This is accomplished by implementing comprehensive strategies and training in fire prevention, fire suppression, emergency medical services, and all risk mitigation, including: human-caused and natural disasters, emergency preparedness, 9-1-1 services and community-based fire services.

OFD includes:

- 564.20 authorized sworn personnel for fire suppression and emergency response (24-hour shifts or 40-hour position assignments)
- 174.68 authorized (full and part-time) civilian personnel
- 25 Fire Stations, which includes equipment and resources such as:
  - 24 Engine Apparatus
  - 7 Aerial Apparatus
  - Hazardous Materials Response Team
  - Technical Rescue Team
  - Airport Rescue Company
  - Water Rescue Team
  - Specialized Wildland Response Apparatus
- Over 67,000 response calls annually, of which 80% are calls for emergency medical services



## STRATEGIC GOALS

Provide leadership to all aspects of the Department's operations, especially strategic planning, fiscal management, personnel management and labor relations.

Deliver high quality services when responding to emergency calls within 7 minutes, 90% of the time - from when dispatch first receives the call to arrival on the scene.

Create 9-1-1 incidents in the Dispatch system within 90 seconds for the annual volume of 60,000 emergency calls; maintain Computer Aided Dispatch/Records Management System (CAD/RMS) and the Center of Excellence accreditation, which will enable the Oakland Fire Department to compete for Emergency Medical Services (EMS) dispatch contracts.

Provide Communities of Oakland Respond to Emergencies (CORE) program and Community Emergency Response Team (CERT) training and public education; continue to implement the National Incident Management System (NIMS) provide basic and advanced training to elected officials, management, and key staff to ensure an effective Emergency Operations Center (EOC).

Review 98-100% of all plans, sprinkler, fire alarm, evacuation, hood and duct Tenant Improvements (TI), and Tenant Parcel Maps (TPMs) within 3-15 business days; ensure public and private buildings are in compliance with the California Fire Code; develop and implement online permitting with an online payment option; develop and implement new inspection and billing database.

Ensure employee safety and health, which will result in increased productivity and reduced workers' compensation claims.

Partner with Oakland Public Works on the Capital Improvement Program and identify both major and minor projects within Fire to repair, update and upgrade facilities, and replace aging fire stations; to provide logistical support to the Oakland Fire Department's facilities, apparatus, and equipment, including developing and instituting reasonable maintenance schedules to ensure CAL-OSHA compliance.

Continue to explore revenue opportunities, such as grant funds and cost-recovery fees; streamline the billing process to maximize revenue collection.

Continue to meet all mandated training, especially focused on new supervisors and managers, exercise and drill requirements for sworn personnel.

Utilize our race and equity team to inform the department on systems, processes and procedures to ensure inclusivity throughout the divisions and bureaus.

## SERVICES INVENTORY

### EXTERNAL SERVICES

#### Emergency Response and Suppression

The Field Operations Bureau is responsible for emergency medical response, fire suppression, mitigation of disasters and rescue activities.

#### Code Compliance & Enforcement

The Fire Prevention Bureau conducts fire safety inspections of the City's buildings, structures, vacant lots, and cannabis operations. The Bureau also performs, what are termed state-mandated inspections, which include buildings used for public assemblies, educational purposes, institutional facilities, multi-family residential dwellings, and high-rise structures.

#### Investigations and Inspections

Investigate suspicious fires, fires resulting in injury or death, and incidents involving hazardous materials, bombs, or incendiary devices. Lead threat and hazard identification efforts to prevent, protect against, mitigate, and respond to hazards. Plan review and approvals of hazardous materials business plan inspections, underground storage tank inspections, and building plans for new construction and improvements to have required fire safety components.

#### Community Outreach and Information

Conduct community outreach to engage, inform and train community members and partners in preparedness and response activities, manage the volunteer program, and disseminate public information and warnings for all hazards.

#### Local Support

Provides Aircraft Rescue Fire Fighting (ARFF) to Oakland International Airport to comply with FAA requirements, activates a FEMA-sponsored Search-and-Rescue Team when requested by CAOES, and maintains the Sea Wolf, the City's fireboat.

### INTERNAL SERVICES

#### Emergency Response and Communication

Develop and maintain emergency mitigation, response, recovery plans, and inventory while participating in county and regional planning and preparedness activities. Activate the EOC for emergencies and planned events. Ensure proper processes and procedures for efficient communication within and across City departments during emergencies.

#### Recruit and Training

Provide in-service training for the Fire Academy recruits. Coordinate mandated fire-specific training for all existing and recruit personnel, including state required hours of continued education to maintain certifications and licenses.



# ORGANIZATIONAL STRUCTURE

## Fire Chief:

Dr. Reginald D. Freeman

## Assistant to the Director & Public Information Officer:

Michael Hunt

## Executive Assistant to the Director:

Grace Santos

## Deputy Chief Field Operations Bureau:

Heather Mozdean

## Deputy Chief Support Services Division:

Damon Covington

## Assistant Chief:

Matthew Nichelini

## Assistant Chief:

Erik Logan

## Fire Marshal:

Felicia Bryant

## Fiscal and Administrative Services Division Manager:

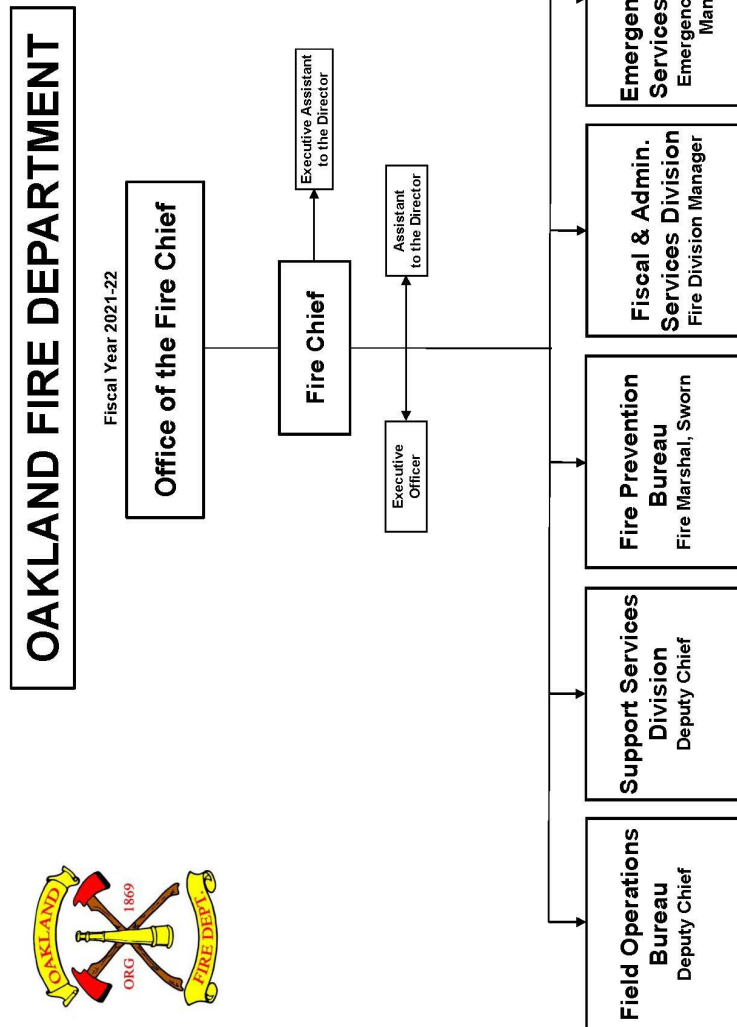
Gene Tom

## Emergency Management Services Division Manager:

Jessica Feil

## Medical Services Division Manager:

Vena Sword-Ratliff



## STATIONS



**Firehouse No. 1**  
Battalion 2, Engine 1, Rescue 1, Truck 1  
1603 Martin Luther King Jr Way



**Firehouse No. 2**  
Engine 2, Marine 1  
47 Clay Street



**Firehouse No. 3**  
Engine 3, Hazmat 1 & 2, Truck 3  
1445 14th Street



**Firehouse No. 4**  
Engine 4, Truck 2  
1235 International Boulevard



**Firehouse No. 5**  
Engine 5,  
934 34th Street



**Firehouse No. 6**  
Engine 6  
7080 Colton Boulevard



**Firehouse No. 7**  
Engine 7  
1006 Amato Avenue



**Firehouse No. 8**  
Engine 8, Truck 5  
463 51st Street



**Firehouse No. 10**  
Engine 10  
172 Santa Clara Avenue



**Firehouse No. 12**  
Engine 12  
822 Alice Street



**Firehouse No. 13**  
Engine 13  
1225 Derby Avenue



**Firehouse No. 15**  
Engine 15, Truck 4  
55 27th Street

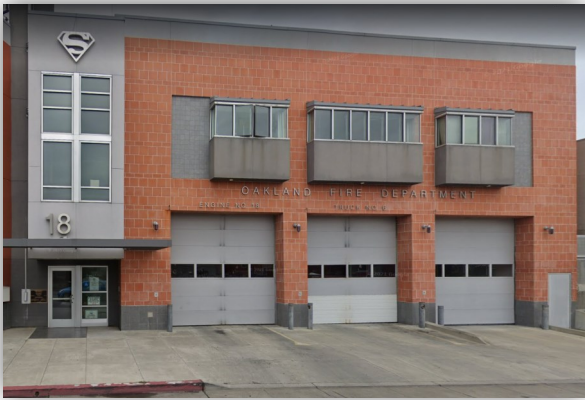




**Firehouse No. 16**  
Engine 16  
3600 13th Avenue



**Firehouse No. 17**  
Engine 17, Battalion 4  
3344 High Street



**Firehouse No. 18**  
Engine 18, Truck 6  
5008 Bancroft Avenue



**Firehouse No. 19**  
Air 1, Engine 19  
5776 Miles Avenue



**Firehouse No. 20**  
Battalion 3, Engine 20, Truck 7  
1401 98th Avenue



**Firehouse No. 21**  
Engine 21, Gator 21  
13150 Skyline Boulevard





**Firehouse No. 22**

Engine 22

751 Air Cargo Road, Oakland International Airport



**Firehouse No. 23**

Engine 23

7100 Foothill Boulevard



**Firehouse No. 24**

Engine 24

5900 Shepherd Canyon Road



**Firehouse No. 25**

Engine 25

2795 Butters Drive



**Firehouse No. 26**

Engine 26, OES 2302

2611 98th Avenue



**Firehouse No. 27**

Comm 1, Engine 27

8501 Pardee Drive



**Firehouse No. 28**  
Engine 28, Engine 328  
4615 Grass Valley Road



**Firehouse No. 29**  
Engine 29  
1016 66th Avenue



**Emergency Operations Center, Emergency Management Services Division, Fire Department Communications & Medical Services Division**  
1605 Martin Luther King, Jr. Way



**Oakland Fire Department Administration**  
150 Frank Ogawa Plaza, Suite 3354



**Training Tower & MACRO Headquarters**  
250 Victory Court



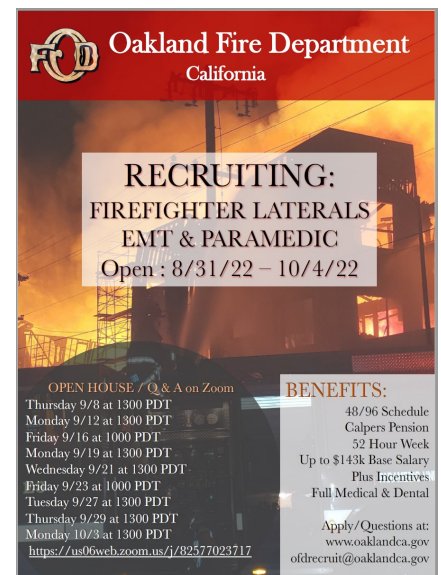
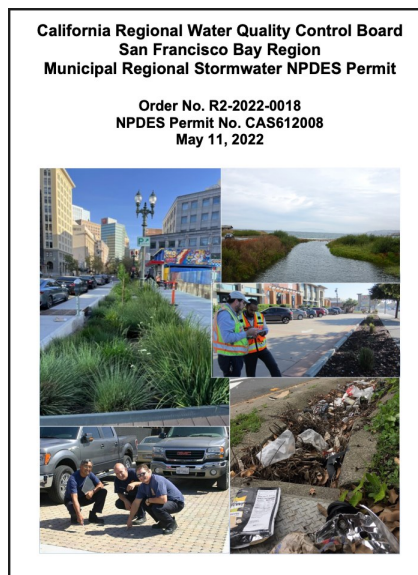
**Fire Prevention Bureau**  
250 Frank Ogawa Plaza, Suite 3341



## OFFICE OF THE FIRE CHIEF



The Office of the Fire Chief directs overall policy, planning and management of the fire department. Responsible for providing effective leadership for the Department's operations through strategic planning, financial reporting, performance measures, staff development and training; serves as the liaison to the Oakland community, Department staff, City management, the Mayor and City Council.



In 2022, the Oakland Fire Department (OFD) began the Standards of Cover accreditation process through the Center for Public Safety Excellence (CPSE).

Recruitment for Lateral Firefighters and Firefighter Paramedics were conducted, which resulted in 65 conditional offers and a target hire date of March 20, 2023.

Participated in a pilot project to place 25 remote smoke and fire sensors in the Oakland Hills to help with early detection of fires, and partnered with the San Francisco Bay Region Municipal Regional Stormwater program and the California Regional Water Quality Control Board to develop language in the new municipal regional permit to both improve environmental quality and prevent impossible new requirements on OFD operations.

## 2022 STATS

### OAKLAND FIRE DEPARTMENT RESPONSES BY COMPANY JANUARY 1, 2018 - DECEMBER 31, 2022

OFD Apparatus    Total Runs

Engines	2022	2021	2020	2019	2018
E1	4366	4118	4148	4793	4781
E10	2593	2854	2049	2368	2292
E12	3175	2352	2662	3743	3995
E13	4662	4487	3787	3766	3862
E15	4546	4200	3306	3746	3746
E16	746	980	2580	2867	2717
E17	3424	3217	2546	2489	2516
E18	4203	4292	3818	3669	3589
E19	1052	935	841	1116	1069
E2	2301				
E20	3949	4008	601	3558	3998
E21	413	411	294	339	360
E22	42	568	351	149	926
E22A	552				
E23	3879	3853	3738	3842	3969
E24	898	840	658	740	666
E25	1323	1191	783	987	872
E26	2979	3274	2843	2859	3031
E27	2994	3081	2409	2536	2455
E28	441	470	433	381	429
E29	4322	4232	3696	3997	4024
E3	2656	2540	2053	2452	2299
E4	3927	3786	3225	2885	2952
E5	3059	2929	2368	2448	2530
E6	301	333	356	335	341
E7	273	312	293	323	308
E8	3010	2817	2315	2791	2716

BCs	2022	2021	2020	2019	2018
B2	750	871	726	706	731
B3	505	568	589	542	518
B4	864	893	869	778	678

Trucks	2022	2021	2020	2019	2018
T1	1697	1866	1824	1859	1923
T2	1597	1613	1130	1387	1463
T3	685	1038	964	866	967
T4	2011	1769	1532	1725	1650
T5	1106	1009	940	1187	948
T6	1980	1833	1604	1667	1567
T7	1805	1715	1446	1646	1634

	2022
HM1	36
HM2	2
HM3	36
HM4	227
MARINE1	17
MARINE2	16
MARINE3	1
R1	383
R2	4

### OAKLAND FIRE DEPARTMENT INCIDENT SUMMARY REPORT Jan 1, 2022- Dec 31, 2022

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC		Totals
Structure Fires	83	72	64	71	63	63	67	70	63	72	79	70	Structure Fire	837
Vehicle Fires	95	91	78	88	102	83	58	89	85	93	90	88	Vehicle Fire	1040
Grass/Wildland	17	34	21	25	68	65	75	58	63	100	32	16	Grass/Wildland	574
Natural Gas	40	39	45	33	25	33	40	36	30	44	52	46	Natural Gas	463
Carbon Monoxide	53	27	35	29	19	37	28	31	38	37	69	64	Carbon Monoxide	467
Outside Fire	180	194	182	166	198	129	177	156	179	156	143	141	Outside Fire	2001
Encampment Fire	65	67	61	46	74	66	83	63	110	96	120	99	Encampment Fire	950
Engine Utility	284	165	177	184	193	190	194	172	198	172	206	230	EngineUtility	2365
Truck Utility	114	124	98	142	116	101	104	116	120	111	101	118	Truck Utility	1365
HazMat	32	27	42	39	55	49	35	48	47	43	57	42	Haz Mat	516
Airport Responses	1	3	1	1	3	2	3	5	2	1	4	4	Airport Responses	30
Commercial PFAS	318	302	274	290	293	340	300	288	306	302	277	355	Commerical PFAS	3645
BART	2	0	0	0	0	0	0	0	0	0	0	1	BART	3
Rescue/Extrication	23	29	35	26	39	44	35	42	22	31	32	30	Rescue/Extrication	388
EMS Code 3	3406	2766	3067	2924	3239	3119	3330	3257	3280	3143	3095	3353	EMS Code 3	37979
Investigation/Other	63	71	53	62	70	79	58	100	74	61	64	64	Investigation/Other	819
MA's	0	4	2	1	3	8	9	8	10	0	1	1	MA's	47
EMS Code 2 ***	1435	1133	1304	1294	1385	1340	1301	1285	1231	1272	1334	1420	EMS Code 2 ***	15734
MACRO				302	736	1041	1602	1471	1000	1010	1131	950	MACRO	7162
MONTHLY TOTAL	6211	5148	5539	5723	6681	6789	7499	7295	6858	6744	6887	7092	Yearly TOTAL	78,466



## FIELD OPERATIONS DIVISION

The Field Operations Bureau is responsible for emergency medical response, fire suppression, mitigation of disasters and rescue activities. The Field Operations Bureau is the Department's largest division employing 12 Battalion Chiefs and over 430 suppression personnel. The Field Operations Bureau handles over 60,000 emergency incidents a year, which includes fire, rescue, medical aid and other calls for service.

The Field Operations Division has a minimum daily staffing of 137 members, and when fully staffed, there are roughly 470 sworn personnel across three shifts. This consists of the Deputy Chief, two Assistant Chiefs, nine Battalion Chiefs, a Special Operations Battalion Chief, one USAR Battalion Chief, 48 Captains, 60 Lieutenants, 82 Engineers, 100 Paramedics, and 170 Firefighters. Field Operations personnel staff three Battalions, 24 Engines, seven Ladder Trucks, and six Aircraft Rescue and Fire Fighting (ARFF) Apparatus for responding to fire, rescue, emergency, and medical calls. Our members also cross-staff hazardous materials, heavy rescue, water rescue, wildland fire and trail rescue apparatus.

In 2022, Field Operations personnel responded to over 67,000 calls, 810 confirmed structure fires, 29 greater alarm fires, 1030 vehicle fires, 561 vegetation fires, 2865 outside/homeless fires, 1391 hazardous materials/gas responses, 3702 utility calls, 30 ARFF/BART responses, 377 heavy rescue/extrication calls, 53072 emergency medical calls, 3654 commercial alarms and 49 mutual aid responses.



## SPECIAL OPERATIONS

The Special Operations Bureau is responsible for certification, qualification, and continuing education training for aircraft rescue firefighting, hazardous materials response, technical rescue, and water rescue. The Special Operations Bureau works with the Port of Oakland, public and private entities to ensure common operating objectives and priorities when there is a call for service.

In 2021, the Oakland Fire Department (OFD) Special Operations teams were deployed to seventeen (17) fires including the Sheep Fire, Electra Fire, Rices Fire, Oak Fire, China 2 Fire, SRF Lightening Complex, Castaic Fire, Mosquito Fire, and the Old Fire.

### URBAN SEARCH & RESCUE (US&R) CALIFORNIA TASK FORCE 4 (CA-TF4)



US&R CA-TF4  
9812 Bigge Street

In 2022, Oakland US&R CA-TF4 sent Incident Support Team personnel to Eastern Kentucky to assist with the flash flood events in August and to Florida to assist with Hurricane Ian in October. We also supported Cal OES with a swift-water team deployment to San Bernardino County for extreme weather in September. Monthly trainings were conducted for team members and OKL Rescue Team members throughout the year. US&R CA-TF4 purchased a new vehicle and new hazardous materials personal protective equipment for use on deployments. The team continues to prepare for a response to any man-made or natural disaster while maintaining operational readiness.



## SUPPORT SERVICES DIVISION

The Support Services Division manages the timely and cost-effective purchase, acquisition, coordination, maintenance and/or repair of Fire Department facilities, fire apparatus, personal protective safety gear, and tool and equipment. In addition, it oversees the Operations of the Fire Dispatch Center which provides dispatch service support for emergency calls and non-emergency calls throughout the City. Coordinates with the Department of Information Technology and Oakland Police Department to implement and maintain the City's Integrated Public Safety System (IPSS).



Support Services is responsible for a broad array of administrative, financial, and programmatic service areas that are essential for maintaining operational readiness. These areas include Fleet Management (Apparatus Maintenance and Repair), Facilities, and other vital services.



The goal of the Support Services Branch is to administer support service activities and programs that are essential for maintaining operational readiness.

The Oakland Fire Department Fleet Management program is responsible for maintaining the operational readiness of the Department's fleet of apparatus and support vehicles. Performing routine and emergency repairs, safety inspections, preventative maintenance, communications equipment installation, and emergency apparatus outfitting are among a few of the countless duties that are carried out by our fleet management team.

Additionally, Support Services is responsible for the general maintenance of all the Department's fire stations and division offices, the project management of the building processes for new Department facilities and restoration of existing facilities.



**Support Services**

7101 Edgewater Drive Bldg 3

### First Line

#### Apparatus Summary

24 Engines

7 Aerial Ladder Trucks

1 Heavy Rescue

1 Marine Unit

1 ARFF Unit

1 Rehabilitation Unit

1 Hazmat Trailer

1 Decontamination Unit

1 Fire Investigation Unit

#### Geographical Information

##### City of Oakland

Population: 485,574

Square Miles: 78.03





## TRAINING DIVISION

The Training Division is responsible for all training & educational opportunities that advance the competency of all Oakland Fire Department personnel. The division is comprised of one Training Chief, a Captain, and an Engineer. Training and education curriculum/courses are developed using industry standards/best practices; NFPA recommendations; State Fire Training courses; evidence based research from the Underwriters Laboratory Fire Service Research Institute (FSRI); and methodologies developed by past and current OFD members.

### 2022 Training Division highlights:

- Assisted with the delivery of one recruit class
- Delivered RIC/Safety and Survival training/education in all four quarters
- Hosted a two-day high rise overview session in collaboration with Alameda County fire departments
- Launched an Engineer of fire candidate school program—hosted sessions year round
- Launched a Battalion Chief candidate school program—hosted sessions over a six-month period
- Launched a monthly leadership speaker series with Dr. Freeman
- Facilitated back to basics engine company operations sessions
- Developed a 2023 Strategic Training Plan
- Delivered State Fire Training Driver/Operator 1A and 1B
- Participated in quarterly State Fire Training Accredited Local Academy (ALA) meetings
- Formed a working group to begin paramedic training/education in the county (2023)
- Hosted a full-scale utility emergency exercise with PG&E
- Launch incident management team training/education for OFD's new IMT program
- Developed a series of training videos as part of the Training Division multimedia program
- Hosted State Fire Training company officer and chief officer courses
- Relaunched the OFD Driver/Tiller Program
- Created a Water Tender Working Group





## FIRE DEPARTMENT COMMUNICATIONS



The Fire Communications Center (FDC) serves as the first point of contact for 9-1-1 callers in need of fire or medical services in the City of Oakland. Annually, approximately 70,000 calls are processed each year by highly trained, Emergency Medical Dispatch (EMD) certified staff. In addition to biennial recertification which includes CPR training, OFD Communications has been an Accredited Center of Excellence (ACE) by the International Academies of Emergency Dispatch for 15 years.



**In 2022, a new FDC Manager and four (4) new Fire Communications Dispatchers were hired.**



**FDC appeared in a KTVU News story on the life of an OFD Dispatcher and FDC staffing challenges.**



**FDC received the Fire Chief's Exemplary Service Award for its assistance with the 725 Market Street second alarm fire.**

## EMERGENCY MANAGEMENT SERVICES DIVISION

The **Emergency Management Services Division (EMSD)** within the Oakland Fire Department strives to build a safer and more resilient Oakland. We accomplish this goal by leveraging partnerships, developing our core capabilities, and maintaining a culture of preparedness.

We ensure the City of Oakland can respond to, recover from, and mitigate against any hazard that affects our city, the region, the state, and beyond.

### Emergency Activations

*Stakeholders:* City of Oakland - All Departments and External Partners

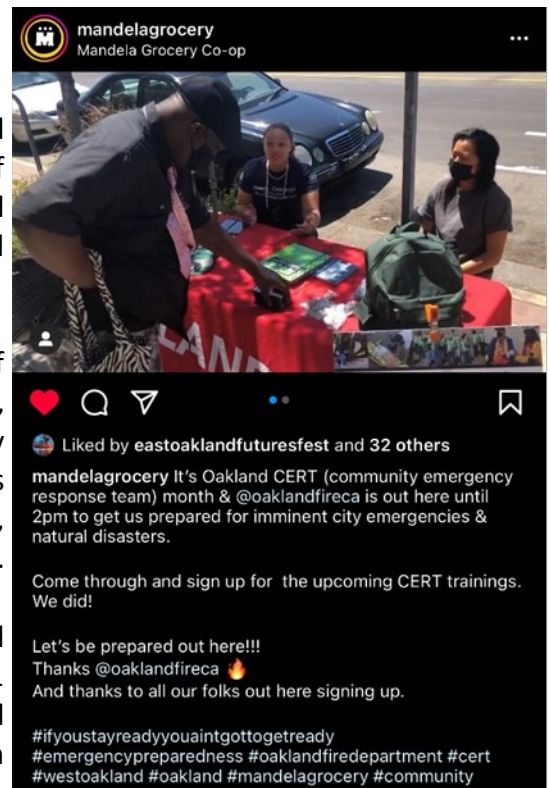
EMSD monitors upcoming events such as adverse weather and community gatherings which may affect the operations in the city and/or impact its residents. EMSD remains in the state of readiness 24/7/365 and coordinates with internal and external stakeholders to assess potential for impact and to prepare to take the necessary actions for mitigation and response.

### Communities of Oakland Respond to Emergencies (CORE)

*Stakeholders:* Fire Department, Oakland Parks, Recreation, and Youth Development, Oakland Human Services, Department of Public Works, Department of Transportation, Neighborhood Services, Oakland Unified School District (OUSD), City of Oakland Residents

CORE programs contributed significantly to the awareness of Oakland residents of new and existing preparedness materials, trainings, and events by facilitating Community Emergency Response Team (CERT) and Personal Emergency Preparedness (PEP) trainings, conducting outreach across the City of Oakland, and attending neighborhood meeting directly.

Of special note: during CERT Month, June 2022, EMSD participated in 27 community events, delivered 1 PEP class, and conducted 1 CERT training graduating 22 people. Additionally, the Oakland CERT program was designated as the National CERT Association **Program of the Year**.



### Training Development & Participation

*Stakeholders:* City of Oakland - All Departments, City of Oakland CORE Volunteers, CBOs, NGOs, FBOs, and other Community Partners

EMSD's training offerings enable City staff and City residents to be more self-reliant during emergencies lessening the burden on first responders and ensure that disaster service workers (DSW) and disaster service worker volunteers (DSW-V) are able to respond in support of the City with needed skills.

## EMERGENCY MANAGEMENT SERVICES DIVISION

### Exercise Development & Participation

Stakeholders: City of Oakland - All Departments, City of Oakland CORE Volunteers, Bay Area Security Initiative (BAUASI), California Governor's Office of Emergency Services, Federal, State, County, and Regional Emergency Management Partners



EMSD proactively ensures its participation in relevant internal and external exercises and includes its City of Oakland colleagues from other Departments and Divisions, CORE volunteers, and Community Partners whenever practical to expand and strengthen City's capacities and capabilities to respond and recover from emergencies and disasters.

### Mass Care Services

Stakeholders: Oakland Public Library, Oakland Parks, Recreation, and Youth Development, Oakland Human Services, Oakland Animal Services, Oakland Unified School District (OUSD), The Salvation Army, The American Red Cross, PG&E

An increased number of City staff were trained in Mass Care and Sheltering Operations via a 3-module training: *Emergency Respite Center Operations* (ERC), *Awareness-Resilience-Tools* (ART), and *Serving Population with Access and Functional Needs* (PAFN) - a total 255 trained across different courses. An analysis was completed of Knox Boxes missing from critical facilities and fire inspections were conducted on 24 ERCs. Two PG&E Community Resource Center (CRC) sites were identified.

### ZoneHaven

Stakeholders: Oakland Fire Department, Oakland Police Department, Oakland Police Dispatch, Piedmont Fire Department, Piedmont Police Department

Zonehaven provides the ability to coordinate and communicate evacuation and repopulation over the entire operational area, providing real time data from one authoritative source to responders and the community.

### Evacuation/Shelter-in-Place Procedures

Stakeholders: Oakland Fire Department, Oakland Police Department, Oakland Police Dispatch, Oakland Fire Dispatch, California Highway Patrol, Port of Oakland, City of Alameda OES/Fire Department



## EMERGENCY MANAGEMENT SERVICES DIVISION

Threats exist across the City of Oakland from wildland-urban interface fires in the Oakland Hills to the threat of tsunamis in the flatlands to bad actors across the City. These procedures helped unify efforts between various departments and entities to prepare for the necessity of evacuations or shelter-in-place procedures.

### **Local Hazard Mitigation Plan**

Stakeholders: Oakland Fire Department , Oakland Police Department, City Administrator's Office, Public Works, Planning and Building Department, City Attorney's Office, Race and Equity Department, Information Technology Department, Parks, Recreation and Youth Development Department

The City of Oakland developed a hazard mitigation plan to reduce risk from hazards by identifying resources, information, and strategies for risk reduction. An integral part of this plan is ongoing updates to ensure the document remains helpful and relevant to the residents of the City.

### **Emergency Operations Plan Update**

Stakeholders: All City Departments and the entire Oakland community & Partners

The City of Oakland's Emergency Operations Plan is the central document for guiding the City's response to a major disaster. It is currently being updated to ensure that the City is best prepared for emergency events.

### **Emergency Response Plans/Annexes**

Stakeholders: Oakland Fire Department, Oakland Police Department, City Administrator's Office, Public Works, Planning and Building Department, City Attorney's Office, ADA Office, Race and Equity Department, Information Technology Department, Parks, Recreation and Youth Development Department, and California Office of Emergency Services

The City of Oakland faces a number of different hazards. These are addressed through the Emergency Support Function annexes as well as hazard specific plans. EMSD has multiple efforts underway to ensure that the City is prepared on all of these fronts.

### **Tsunami Ready Certification**

Stakeholders: Oakland Fire Department, Oakland Police Department, Public Works, Planning and Building Department, ADA Office, Parks, Recreation and Youth Development Department, City of Alameda OES, California Highway Patrol, Port of Oakland, Oakland Unified School District, National Weather Service, and California Office of Emergency Services

The City of Oakland is at particular risk from the threat of tsunami. The National Weather Service has a certification to identify those jurisdictions that have done extensive planning for tsunamis. Oakland has undertaken the planning effort for this certification alongside relevant planning partners.

The Prescott Elementary EOP has been updated to account for tsunami dangers. The NOAA weather radios have been acquired for critical sites throughout the City. Evacuation sites have been identified across the City and major evacuation routes were identified. Signage is being acquired for both evacuation routes and sites including informational kiosks in multiple languages.

KNOW YOUR  
**ZONE**



## FIRE PREVENTION BUREAU

The Fire Prevention Bureau (FPB) provides overall fire code regulatory compliance functions for the City of Oakland. The FPB serves to directly benefit the health and life safety well-being of the entire community, through comprehensive fire protection engineering review and approval of new construction and tenant improvement plans, for fire and life safety compartment, and through a comprehensive inspection and enforcement of the CA Fire Code. Annual inspection programs include State-mandated and operational permit inspections conducted by FPB code inspectors, with non-permitted and multi-unit residential inspections performed by engine company personnel.

Vegetation Management inspections in the Very High Fire Danger zones of Oakland Hills are conducted by FPB Fire Code Inspectors, with residential lots inspected by engine company personnel. The FPB also directly manages hazardous building referrals from engine companies for a thorough compliance enforcement follow-up; and coordinates fire cause investigations with three sworn investigators. The FPB has a very robust Public Fire Education Program (ages preschool to seniors) that reaches thousands of citizens annually.

In 2022, OFD appointed a new Fire Marshal, additional inspectors, an assistant engineer and administrative staff and successfully reduced fire plan review time from 12-16 weeks down to 4-6 weeks, was able to meet state mandate inspection goals, improved response and service delivery goals for internal coordination of plan reviews with the Planning and Building Department, and streamlining the administrative processes to ensure consistency and time-efficiency.



In 2022, FPB transitioned to using the ACCELA software system for document management, storage, and processing of plan reviews, special events, cannabis, and food truck permits, and inspections. The new system allowed for a more streamlined, efficient, and effective process.

FPB completed 3,144 state mandated inspections (SMI) — the most ever for the City of Oakland. With additional resources, FPB exceeded the number of SMIs that the Oakland Fire Department has conducted to date with a 66% increase YTD.



FPB completed the vegetation inspection season with a greater than 88% compliance rate for the second year in a row. That's over 27,000 public and private property inspections in high fire hazard areas at greatest risk of being impacted by a wildfire like the City of Oakland experienced in 1991. OFD Firefighters and FPB Inspectors coordinated their efforts to assist property owners to be better prepared against the spread of fires.

## FIRE SAFETY EDUCATION AND COMMUNITY ENGAGEMENT

The Oakland Fire Department Public Education and Community Outreach arm works to reach, educate and train the public on fire and life safety hazard. Our members can be found at local community meetings, health fairs and special events throughout the year. This gives the Oakland Fire Department an opportunity to interact with tens of thousands of residents a year, disseminating a message of safety first.

For Information on these and other engagement opportunities, please contact the Oakland Fire Department Public Education Coordinator at (510) 238-7255.

In 2022, OFD hosted or participated in over 160 community public education events, including school visits, station tours, fire safety training, career fairs, mentoring, National Night Out, and smoke alarm distribution events. Together with the community, OFD has installed nearly 950 smoke alarms in a total of 250 different homes and apartments throughout the city, but with a focus on our most vulnerable populations. Over 1,700 people are residing in those 250 housing units and they are safer today because of this effort.





## MEDICAL SERVICES DIVISION

The Medical Services Division (MSD) is responsible for providing Oakland Fire Department personnel and Mobile Assistance Community Responders of Oakland (MACRO) responders with continuing education and training which meets the state-mandated minimum requirements for Emergency Medical Technicians (EMT) and Paramedics (EMT-P). Fire personnel serve as first responders to emergency calls that may require basic and advanced emergency care when dispatched through the 911 system.

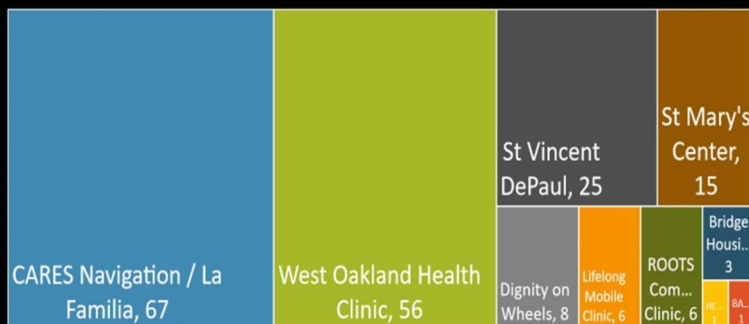
MSD is committed to providing the highest quality medical care to the citizens and visitors of Oakland through training, disaster preparation, and managing the day-to-day needs in a high-call volume EMS system. MSD adheres to the policies and procedures of our Local EMS Agency (LEMSA), Alameda County and California State Emergency Medical Services, provides written guidelines and procedures related to the operation of first responder fire personnel, EMT and Paramedics. MSD is responsible for providing continuing education, course requirements and skills testing to maintain licenses and certificates for Paramedic and EMT credentials.



MSD ensures that adequate medical equipment and supplies are available for Engine all Companies, establishes procedures for patient care reporting for legal documentation and quality assurance/quality improvement purposes, and responsible for providing Designated Infection Control Officer (DICO) duties for reporting exposures to suspected or actual communicable diseases, which has been a critical role during the COVID-19 pandemic.

### LOCAL SERVICE REFERRALS

OCTOBER 2022



► Approximately 6 individuals per day expressed desire and were referred by MACRO responders to local service providers for more targeted support in October 2022.

### Mobile Assistance Community Responders of Oakland MACRO

Since the official launch in April 2022, MACRO has responded to over 7,162 incidents with most of them self dispatched by Responder "on-view". MACRO is responding city-wide for all incidents. The call incidents are triaged through the 911 system, self dispatch, direct calls to the fire department dispatch, and on request by Oakland Police and Fire Departments. Some of the call types the MACRO team responds to are well-being checks, sleepers, behavioral concerns and public indecency. The MACRO

team has success stories that range from diffusing a behavioral issue to turning into a behavioral crisis to helping find the right resources for permanent housing for a person experiencing homelessness. MACRO is an alternate first responder team within MSD. MSD fully supports the program and members with training, equipment management, and all operational and administrative needs.



## MEDICAL SERVICES DIVISION



### **The Mobile Assistance Community Responders of Oakland (MACRO) Program**

The Mobile Assistance Community Responders of Oakland (MACRO) Program is a community response program for non-violent, non-emergency 911 calls. The purpose of MACRO is to meet the needs of the community with a compassionate care first response model grounded in empathy, service, and community. MACRO's goal is to reduce responses by police, resulting in fewer arrests and negative interactions, and increased access to community-based services and resources for impacted individuals and families, and most especially for Black, Indigenous, and People of Color (BIPOC).

## FISCAL AND ADMINISTRATIVE SERVICES DIVISION

The Fiscal and Administrative Services Division is made up of three functional areas, providing support to all the Fire Department's core Public Safety functions: Human Resources & Payroll and Fiscal Services.

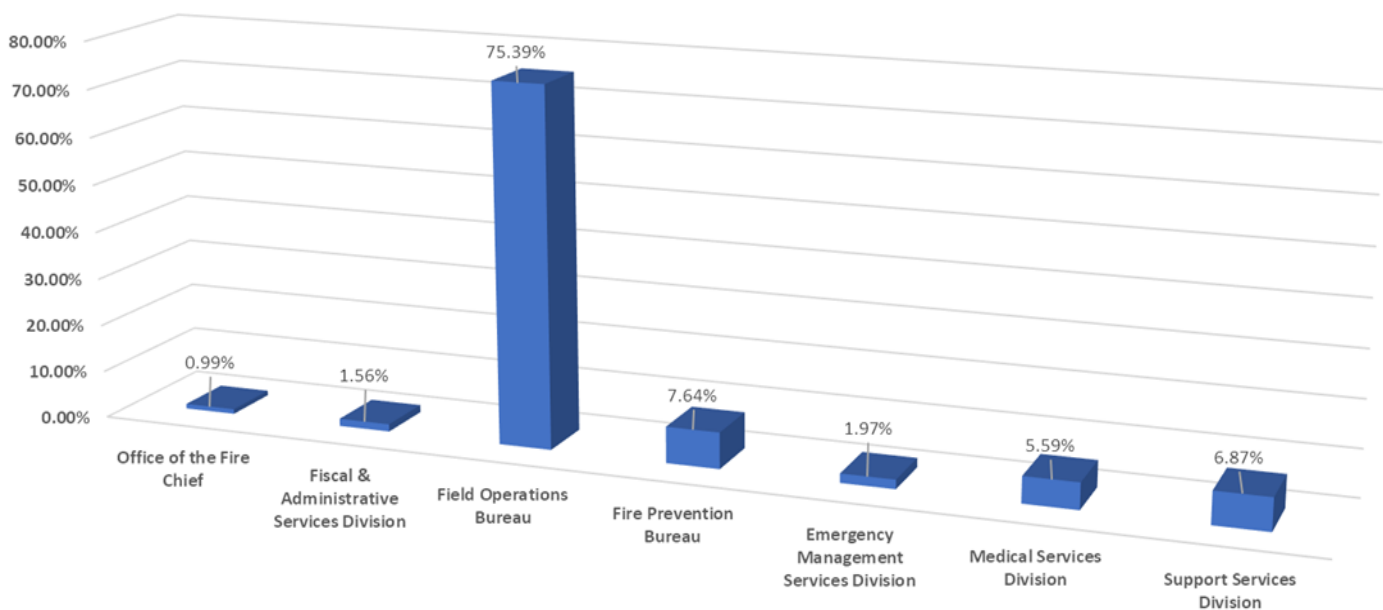
- The Human Resources & Payroll Unit is responsible for daily processing of all personnel-related and payroll matters and maintains individual personnel files for everyone who works for OFD. It is divided into Personnel Administration, Employee Relations, Hiring and Recruiting, Workers' Compensation, Medical and Payroll. This unit works hand in hand with the Human Resources Management Department (HRMD), the Employee Relations and Risk Management Divisions of HRMD and the City's Central Payroll Office.
- The Fiscal Services Unit provides accounting, accounts payable, accounts receivable, audits, budget development, contracting and purchasing, financial reporting, and grant services, reimbursements, and general ledger adjustments for the Fire Department. This unit works hand in hand with the Finance Department.

Fund Group	OFD Bureau/Division	FY 2019-20 Actuals	FY 2020-21 Actuals	FY 2021-22 Actuals	FY 2022-23 Midcycle Adopted
<b>General Funds</b>					
	Office of the Fire Chief	\$1,281,159	\$978,084	\$1,359,076	\$1,540,237
	Fiscal & Administrative Services Division	\$2,198,540	\$2,165,270	\$2,035,751	\$3,242,030
	Field Operations Bureau	\$140,010,498	\$135,055,186	\$147,911,121	\$152,698,804
	Fire Prevention Bureau	\$9,860,573	\$9,082,452	\$4,378,586	\$5,095,281
	Emergency Management Services Division	\$489,151	\$660,959	\$936,168	\$4,094,455
	Medical Services Division	\$1,983	\$11,505	\$998,408	\$4,481,248
	Support Services Division	\$11,556,445	\$10,952,192	\$9,602,198	\$10,742,561
<b>General Funds Total</b>		<b>\$165,398,348</b>	<b>\$158,905,648</b>	<b>\$167,221,310</b>	<b>\$181,894,616</b>
<b>Special Revenue Funds</b>					
	Office of the Fire Chief	\$0	\$0	\$0	\$527,266
	Fiscal & Administrative Services Division	\$71,769	\$49,636	\$8,626	\$2,961
	Field Operations Bureau	\$7,029,289	\$15,382,667	\$4,449,723	\$4,525,000
	Fire Prevention Bureau	\$152,769	\$253,547	\$5,527,642	\$10,618,227
	Emergency Management Services Division	\$1,297,946	\$1,021,840	\$1,503,882	\$0
	Medical Services Division	\$2,160,247	\$2,007,043	\$2,177,105	\$7,173,071
	Support Services Division	\$2,815,644	\$3,613,453	\$2,563,365	\$2,917,433
<b>Special Revenue Funds Total</b>		<b>\$13,527,663</b>	<b>\$22,328,186</b>	<b>\$16,230,342</b>	<b>\$25,763,958</b>
<b>Enterprise Funds</b>					
	Fire Prevention Bureau	\$244,275	\$252,695	\$203,058	\$217,602
	Support Services Division	\$186,982	\$183,843	\$52,195	\$251,581
<b>Enterprise Funds Total</b>		<b>\$431,256</b>	<b>\$436,538</b>	<b>\$255,253</b>	<b>\$469,183</b>
<b>Internal Service Funds</b>					
	Field Operations Bureau	\$9,234	\$9,234	\$24,382	\$0
	Emergency Management Services Division	\$0	\$0	\$50,463	\$6,639
	Support Services Division	\$860,341	\$805,566	\$1,146,409	\$421,103
<b>Internal Service Funds Total</b>		<b>\$869,576</b>	<b>\$814,800</b>	<b>\$1,221,253</b>	<b>\$427,742</b>
<b>Grand Total</b>		<b>\$180,226,844</b>	<b>\$182,485,171</b>	<b>\$184,928,158</b>	<b>\$208,555,499</b>



Fund Group	OFD Bureau/Division	FY 2020-21 Midcycle Adopted FTE	FY 2021-22 Biennial Adopted FTE	FY 2022-23 Midcycle Adopted FTE
<b>General Funds</b>				
	Office of the Fire Chief	4.00	4.00	4.00
	Fiscal & Administrative Services Division	9.70	10.70	12.90
	Field Operations Bureau	533.00	501.00	555.00
	Fire Prevention Bureau	47.00	12.00	13.00
	Emergency Management Services Division	2.75	2.75	2.75
	Medical Services Division	0.00	1.00	3.00
	Support Services Division	18.00	19.00	19.00
<b>General Funds Total</b>		<b>614.45</b>	<b>550.45</b>	<b>609.65</b>
<b>Special Revenue Funds</b>				
	Office of the Fire Chief	0.00	0.00	2.00
	Fiscal & Administrative Services Division	0.30	0.30	0.10
	Field Operations Bureau	3.95	5.20	5.20
	Fire Prevention Bureau	0.00	43.60	45.00
	Emergency Management Services Division	5.93	5.93	5.93
	Medical Services Division	7.00	8.00	54.50
	Support Services Division	12.00	11.00	11.00
<b>Special Revenue Funds Total</b>		<b>29.18</b>	<b>74.03</b>	<b>123.73</b>
<b>Enterprise Funds</b>				
	Fire Prevention Bureau	1.00	1.00	1.00
	Support Services Division	1.00	1.00	1.00
<b>Enterprise Funds Total</b>		<b>2.00</b>	<b>2.00</b>	<b>2.00</b>
<b>Internal Service Funds</b>				
	Support Services Division	1.00	1.00	1.00
<b>Internal Service Funds Total</b>		<b>1.00</b>	<b>1.00</b>	<b>1.00</b>
<b>Grand Total</b>		<b>646.63</b>	<b>627.48</b>	<b>736.38</b>

% of FY 2022-23 Budget by OFD Bureau / Division





## 2022 RETIREMENTS

Charles Baker, Lieutenant of Fire  
Karen Cox, Fire Safety Education Coordinator  
Kenneth Cuneo, Captain of Fire  
David Davis, Fire Inspector  
Melinda Drayton, Deputy Chief  
Kevin Eldridge, Firefighter Paramedic  
David Espino, Firefighter Paramedic  
John Farrell, Captain of Fire  
Esther Frazier, Administrative Analyst II  
Daniel Keenan, Firefighter  
Glenn Kurisu, Firefighter Paramedic  
James Mardakis, Engineer of Fire  
James Roberts, Firefighter  
Jennifer Schmid, Lieutenant of Fire  
Edward Sirios, Firefighter  
Joseph Torres, Captain of Fire



## 2022 PROMOTIONS

Heather Mozdean promoted to Deputy Chief  
Damon Covington promoted to Deputy Chief  
Matthew Nichelini promoted to Assistant Chief  
Kenneth Delgado promoted to Battalion Chief  
Linda Buell promoted to Battalion Chief  
Eric Esparza promoted to Lieutenant of Fire  
Daniel Slone promoted to Lieutenant of Fire  
Raydel Yera-Paez promoted to Lieutenant of Fire  
Miguel Gomez promoted to Lieutenant of Fire  
Nahel Halata promoted to Lieutenant of Fire  
Nathaniel Leal promoted to Captain of Fire  
Jesse Kupers promoted to Captain of Fire  
Brian Hicks promoted to Captain of Fire

## PROMOTIONS CONTINUED

Matthew Fountaine promoted to Captain of Fire  
 Michael Hillesheim promoted to Captain of Fire  
 Tanisha Bernard-Tucker promoted to Captain of Fire  
 Seth Olyer promoted to Captain of Fire  
 Vito Ortiz promoted to Lieutenant of Fire  
 Felicia Wanzo-Bryant promoted to Fire Marshal  
 Sergei Fesai promoted to Lieutenant of Fire  
 Brant Guerrero promoted to Lieutenant of Fire  
 Nestor Flores promoted to Captain of Fire  
 William Douglas promoted to Captain of Fire  
 Chris George promoted to Engineer of Fire  
 Nahel Halata promoted to Engineer of Fire  
 Nicholas Schriver promoted to Engineer of Fire  
 Jonathan Ross promoted to Engineer of Fire  
 Richard Duong promoted to Engineer of Fire  
 Nicolas Kinney promoted to Engineer of Fire







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